



## BUSINESS SERVICE ORDER AGREEMENT

**Account Name:** Hillcrest Bldg 3 Camera

**ID#:** 14628978

### CUSTOMER INFORMATION (Service Location)

Address 1 940 HILLCREST CT

City Hollywood

Address 2 Meter Room

State FL

Primary Contact Name Jim Bowers

ZIP Code 33021

Business Phone (802) 233-5370

County \_\_\_\_\_

Cell Phone \_\_\_\_\_

Email Address jimandkrisflorida@gmail.com

Pager Number \_\_\_\_\_

Primary Fax Number \_\_\_\_\_

Technical Contact Name \_\_\_\_\_

Tech Contact On-Site? No

Technical Contact Business Phone \_\_\_\_\_

Technical Contact Email \_\_\_\_\_

Property Manager Contact Name \_\_\_\_\_

Property Mgr. Phone \_\_\_\_\_

### COMCAST BUSINESS SERVICES

Selection (X)

<b>Business Voice</b>	
<b>Business Internet</b>	X
<b>Business TV</b>	

<b>Service Term (Months)</b>	24
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### COMCAST BUSINESS SERVICES DETAILS

**Business Voice\***

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	0		
4+ Lines			
Basic Lines	0		
Fax Lines			
Toll Free Numbers			
Equipment Fee			
VOICE OPTIONS	Selection(X)	Total Cost	
Voicemail	0		
Enhanced Listings			
Auto-Attendant			

**Comcast Business Packages**

Package Name: _____
<b>PACKAGE DESCRIPTION</b>

**Business TV\***

TV SELECTIONS	Selection(X)	Total Cost	
Basic			
Select			
Information & Entertainment			
Variety			
Standard			
Preferred			
Music Choice Standalone			
TV OPTIONS	Selection	Total Cost	
Sports Pack**			
Music Choice W/Comcast Business			
Canales Selecto			
Other Programming			
Other Programming			
Other Programming			
TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets			
HD Outlet Charges			

\* Voice offers & options not available in all markets.

**Business Internet\***

INTERNET SELECTIONS	Selection(X)	Total Cost
Starter	X	\$69.95
Preferred		
Other		
Equipment Fee	X	\$14.95

\*Business Internet speed tier selections not available in all markets.

INTERNET OPTIONS	Selection(X)	Total Cost
Web Hosting		
Static IP V4/V6 - 1	X	\$19.95
Wi-Fi		

\* Internet selections & options not available in all markets.

mini mDTA/mDTA Type	# of Outlets	NRC	MRC

\* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

\*\* Available for Standard & Preferred TV offers only.



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**COMCAST BUSINESS TOTAL SERVICE CHARGES**

Comcast Business	Selection(X)	Quantity	Unit Cost	Total Cost
Installation Fee	X		\$199.00	\$199.00
Voice Activation Fee*				
Auto-Attendant Setup Fee				
Voice Jack Fee				
Toll Free Activation Fee				
Directory Listing Suppression Fee				

<b>Total Monthly Service Charge</b>		<b>\$104.85</b>
Promotional Code (if applicable)	_____	
Discount On Internet(if applicable)	_____	
Discount On Video(if applicable)	_____	
Discount On Voice(if applicable)	_____	
<b>Total Discount</b>	<b>\$0.00</b>	

\* Per line activation fee, up to four (4) line maximum charge.

**Total Installation Charges:\*** \$199.00

**Total Recurring Monthly Bill:\*** \$104.85

\* Does not include Custom Installation Fees.

\* Applicable federal, state, and local taxes and fees may apply.

**GENERAL SPECIAL INSTRUCTIONS**



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**COMCAST BUSINESS INTERNET CONFIGURATION DETAILS**

Transfer Existing Comcast.net Email	No	Equipment Selection	D3.0 IP Gateway
Number of Static IPs*	1	Business Web Hosting	No

\* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

**COMCAST BUSINESS TV CONFIGURATION DETAILS**

Outlet Details	Location	Outlet Type	Additional Comments:
Outlet 1 - Primary			
Outlet 2 - Additional			
Outlet 3 - Additional			
Outlet 4 - Additional			
Outlet 5 - Additional			
Outlet 6 - Additional			
Outlet 7 - Additional			
Outlet 8 - Additional			

  

OUTLETS 9 & UP	QUANTITY
Digital	
HDTV	
DTA	

**COMCAST BUSINESS VOICE CONFIGURATION DETAILS**

Phone #	Type	Voicemail	Customer Equipment
			Phone System Type ( Key System, PBX, Other)
			Phone System Manufacturer
			Fax Machine Manufacturer
			Alarm System Vendor
			Point of Sale Device
			Telco Closet Location
			<b>Hunt Group Configuration Details</b>
			Hunt Group Features Requested (Yes/No)
			Hunt Group Configuration Type
			Hunt Group Pilot Number

Toll Free #	Calling Origination Area	Associated TN

**Directory Listing Details**

Directory Listing (Published, Non-Published, Unlisted)	
Directory Listing Phone Number	
Directory Listing Display Name	
DA/DL Header Text Information	
DA/DL Header Code Information	
Standard Industry Code Information	

**Additional Voice Details**

Caller ID (Yes/No)	
Caller ID Display Name (max 15 char.)	
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	
Auto-Attendant (Yes/No)	No

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## CUSTOMER BILLING INFORMATION

Billing Account Name Hillcrest Bldg 3 CameraCity Hollywood

Billing Name (3rd Party Accounts) \_\_\_\_\_

State FLAddress 1 C/O Hacker Romano CPAZIP Code 33020Address 2 3300 N 29th Ave Ste102Billing Contact Email irina@hackerromano.comBilling Contact Name Irina IrinaBilling Contact Phone (954) 922-2207Tax Exempt?\* No

Billing Fax Number \_\_\_\_\_

\* If yes, please provide and attach tax exemption certificate.

## AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

## E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

## CUSTOMER SIGNATURE

By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <http://business.comcast.com/terms-conditions/index.aspx>.

Signature: Jim Bowers

Print: Jim Bowers

Title: President

Date: 4/26/2016

## FOR COMCAST USE ONLY

Sales Representative: Pedro Lander Lutz

Sales Representative Code: \_\_\_\_\_

Sales Manager/Director Name: Francine Shabsels

Sales Manager/Director Approval: \_\_\_\_\_

Division: Central

Lead ID: 14628978